



AviLighting® Limited Warranty

Thank you for your interest in the products and services of AHPharma Energy Systems, Inc.

This Limited Warranty applies only to physical goods of the AviLighting® line of products purchased from AHPharma Energy Systems, Inc. (hereby referred to as “physical goods” and “product”).

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, AHPharma Energy Systems, Inc. will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

AHPharma Energy Systems, Inc. will repair the product at no charge, using new or refurbished replacement parts.

How long does the coverage last?

The Warranty Period for physical electronic goods purchased from AHPharma Energy Systems, Inc. is 5 years from the date of purchase. Coverage terminates if you sell or otherwise transfer the product. All metal frame-type parts included with your Egg Candler hold a lifetime warranty.

A replacement product or part assumes the remaining warranty of the original physical good and does not receive a new 5-year warranty.

How much does it cost to repair the unit after the 5-year warranty has expired?

The cost to replace all internal electronics after the 5-year warranty expires is \$75. This service can be obtained by contacting us directly & shipping the unit to our office, at your expense. AHPharma Energy Systems, Inc. will repair the product \$75 and schedule a shipment back to you, also at your expense. Time to repair the product will be no longer than 5 business days.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship
- Selling, or otherwise transfer, of product to another person and/or entity
- Negligence of use, or misuse of product other than for intended purpose
- Theft
- Acts of God, such as hurricanes and floods
- Improper washing procedures
- Submersion in water or other liquids
- Crushing or trampling of the fixture



- Exposure to extreme environmental factors (>120 degrees F or <32 degrees F)

AHPharma Energy Systems, Inc. reserves the right to forgo fulfillment of the limited warranty if the physical goods are defective due to any reason other than improper material or workmanship, under normal use and maintenance. AHPharma Energy Systems, Inc. also reserves the right to inspect returned products and determine what defects are due to improper material or workmanship.

How to get service

To obtain warranty service, you must first contact us to determine the problem and receive further instructions on how to proceed. If the product became defective under normal use and maintenance, we will send you a package with pre-paid shipping included. You will then use this package to send the physical goods to the manufacturer for repair/replacement. Upon review and inspection of the returned product, AHPharma Energy Systems, Inc. will determine whether the defect is covered under the terms of this limited warranty and respond with said information. If the product is defective due to improper material or workmanship, the product will be repaired or replaced. Once repaired or replaced, the product will be shipped back to you directly at the cost of the manufacturer.

If you're having trouble with your AviLighting® System, please contact:

AHPharma Energy Systems, Inc.

27013 East Lillian Street

Hebron, MD 21830 USA

Phone: 443.260.2499

Fax: 443.260.2476

info@ahpharma.com, www.ahpharma.com

How State Law Applies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.